

# Legislative Compliance for Vehicle Sales Consultants

This course covers the various types of legislation that affect the day to day running of a dealership.

Specifically the following legislation:

- Motor Dealers' Act including 'cooling off periods'
- Motor Dealers' Regulation
- Sales of Goods Act
- Fair Trading Act including the role of the *Consumer, Trader & Tenancy Tribunal*
- Trade Practices Act

The course also covers codes of conduct and completing the 'contract of sale', the forms for sale of vehicles and other associated documentation.

This seminar will also deal with handling of complaints, preventing a *Consumer, Trader & Tenancy Tribunal* hearing and should the complaint end up at the *Consumer, Trader & Tenancy Tribunal* how to handle the situation and appropriate courses of action.

**See full course schedule for dates at <http://training.mtansw.com.au> or phone (02) 9213 4222**

**Cost:** Members \$185.00 (GST Inclusive) (non members please add 30%)

*This seminar is able to be delivered onsite at your dealership at a time and date convenient to you. Please contact the Training Department on 02 9213 4222 or email [training@mtansw.com.au](mailto:training@mtansw.com.au) for more information and details on costs.*

**To register for this course please fill in your details and Fax to: (02) 9212 6889**

Please post cheques, after faxing, to Locked Bag 5012, Darlinghurst, 2010. Confirmations will be sent 1 week prior to course commencing via fax. **Any enquiries please contact MTA's Training Department on Ph: (02) 9213 4222**

This document becomes a tax invoice for GST when you make payment. ABN: 63000008088

Seminar Name: \_\_\_\_\_ Session Date: \_\_\_\_\_  
Member Number: \_\_\_\_\_ Company Name: \_\_\_\_\_  
Postal Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
\_\_\_\_\_ Fax Number \_\_\_\_\_  
Email Address \_\_\_\_\_ Mobile Number \_\_\_\_\_

Attendee Name (s): \_\_\_\_\_

Payment:  Credit Card Card/Account Number: \_\_\_\_\_ MasterCard/Visa/Amex

Cardholder's Name: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Cheque Cheque No: \_\_\_\_\_

EFT: ANZ Darlinghurst, BSB No. 012-140, A/C No. 833370639 (Please fax through remittance after transfer)

Capricorn Account Account No: \_\_\_\_\_

Amount: \$ \_\_\_\_\_ Voucher No: \_\_\_\_\_

Please send me an SMS reminder message 24hrs prior to course

Whilst there is every intention to run the program as advertised, MTA NSW reserves the right to change the program and/or presenters. MTA NSW also reserves the right to cancel this event due to insufficient numbers. If this occurs, refunds will be made in full.

**If you wish to cancel your registration and you notify us 5 or more working days before the event, we will refund 100% of your fee. For cancellations notified less than 5 working days before the event, no refund will be made. All registrations are transferable at any time to another person within your organisation (at no charge).**